



# Case Study Daikin

## About Daikin:

Daikin Comfort Technologies is a leading manufacturer of residential air conditioners in the world's biggest HVAC market. In addition to existing functions, new R&D division was added to strengthen the product development capability as part of efforts to further expand business in North America.

## Our Awards:



### Problem Statement:



*They faced challenges in acquiring the required skill sets from their existing suppliers to meet their business needs.*

### Approach:



*Identify the specialized expertise required to fill the identified gaps. Continuously assess the performance of chosen experts based on predefined metrics and KPIs. Seek feedback from the client to ensure their evolving needs are effectively addressed.*

### Solution:



*We conducted a comprehensive analysis of their needs to fully grasp their challenges. Following this, we assembled a team of highly skilled RPG developers known for their expertise in handling complex development tasks. By customizing a team to their precise requirements, we aimed to address every aspect of their development needs with precision and efficiency. Our dedication to delivering high-quality solutions is evident in our strategic approach to providing specialized expertise, empowering our clients to overcome obstacles and achieve their goals confidently.*

## Outcome & Benefits:

We efficiently optimized their operational practices and completed their project on schedule while maintaining the highest quality standards. Our 24/7 services provided seamless support, helping them improve efficiency and ultimately increase their revenues.

## Technology Used:

RPGLE/SQLRPGLE, COBOL, EDI, PKMS, Mincron ERP, DB2/400, Synon, Node.JS, ILE environment CLLE/CLP.